

REOPENING WAYNESBORO AREA YMCA— June 2020

Frequently Asked Questions:

What are the temporarily adjusted facility hours?

Facility hours have been reduced to allow our staff more time to sanitize. As we are able to more efficiently clean the equipment, we will begin to expand our hours of operation. For now, the hours are Monday– Thursday: 5:00am-7:00am & 8:30am-8:00pm, Friday: 5:00am-7:00am & 8:30am-6:00pm, Saturday: 7:00am-12:00 noon and closed on Sunday.

What can I expect upon entry into the facility?

When members enter the facility they will be greeted by a team member and asked to scan in. It is important that each member's visit be recorded. While scanning in, you will be asked to acknowledge our brief health assessment questions. (Do you have a fever? Have you been symptomatic? etc.). We will also take your temperature with a touchless device. Please have a face covering in place upon entering the building. For privacy reasons, no part of your assessment will be recorded. Staff members will also complete a health assessment and temperature check upon entering the building.

What if my temperature reads higher than 100.4 or I am unable to successfully complete the health assessment questions?

If either the temperature reads 100.4 or the health assessment questions are answered positively, you will not be permitted to use the facility for 24 hours after your symptoms/ fever subsides without medication. We realize that this may be an inconvenience, but we ask that you respect our commitment to safety.

Will I have to wear a mask?

Members are asked to wear a mask/ face covering when entering or existing the building and while in common areas. Face covering do not need to be worn while exercising. If you have forgotten a face covering, we can provide you with a disposable mask. All staff are required to wear masks while inside the facility as well as outside if social distancing is not possible.

Will Child Watch be open?

Child Watch will not be immediately reopened. We are unable to accommodate this particular program upon initial reopening. Once our team has developed viable solutions to better control the capacity of the room we will open Child Watch for members. We realize Child Watch is a value to members, and we anticipate opening the room sooner rather than later.

What other parts of the facility be closed temporarily?

The gyms, Racquetball Court, KidZone, Rock Wall & Spin Studio will be closed for the initial opening. However, we anticipate those areas opening in the near future once an adequate sanitizing routine can be established.

What about Locker Rooms?

Locker rooms are open, but we encourage you to maintain a safe distance if you must use that area. If you can avoid the locker room we urge you to do so. Non-private showers will be closed temporarily as well as steam rooms and saunas. Towels will not be provided.

Are you limiting the number of members in the facility?

In areas where it may be a challenge to social distance, we have set room specific maximum capacity numbers. The Wellness Center will be limited to 25 members at a time and the Weight Room will be limited to 10. Our staff will monitor the number of people in each space, we do not anticipate reaching maximum capacity.

Are the pools open?

Pool 1 will initially be open for lap swim only (one swimmer per lane). The small warm water pool will be open for members to use, however classes will not resume immediately. Specific times for each pool can be found on our website. Aqua fitness classes are estimated to be added to the schedule in the third week of reopening. Swimming lessons will resume as soon after aqua fit classes. (Future sessions for both lessons and fitness classes will be posted by July 1st)

Can I bring a guest?

At this time the facility is only open to members. As equipment and space has been reduced, we feel it is appropriate to give priority to members.

Who is eligible for the restricted time between 8:30am– 10:30am?

Seniors (ages 62+) and people who may be at a higher risk are encouraged to use the facility at the designated times (8:30am-10:30am). Our team is using the time between 7:00am-8:30am to clean and disinfect the equipment after the early morning members have visited. We hope our senior and most vulnerable members will feel more confident knowing that they can visit immediately after a cleaning.

What are the blue taped squares on the floor?

These areas have been marked off for equipment that needs to be sanitized by our staff. Once you have finished with a piece of handheld equipment just place it in the blue square area and we will follow behind you to clean for the next member.

Who is sanitizing? How frequently?

Our custodial staff is cleaning high traffic and high touch areas throughout the day. Wellness Center staff and Aquatics staff are cleaning equipment after each guest and high touch areas every hour. Members are also asked to take a disinfectant spray bottle with them into the Wellness Center & Weight Room to spray the equipment before and after use. Spray bottles will be disinfected after each use by our staff. If a member feels something needs additional cleaning please let our staff know and we will take care of it.

Is there a Summer Day Camp program?

In order to reduce the amount of traffic in our building, youth summer programs will be held off site at Summitview, Fairview and Hooverville Elementary Schools. The program called Summer Project: FUN (SP:F) is formatted slightly different than traditional summer camp, but it's still a great way for children to connect and make memories. Field trips will not be part of the weekly schedule, but we will be hosting a variety of guest speakers and presenters to entertain and enrich the children. We hope to begin to incorporate swimming to the daily schedule soon.

Will there be Before & After School Aged Care for the 2020-2021 academic year?

The Y is committed to helping working families! We are continuing to work with the Waynesboro Area School District to determine how we can partner to serve the students and their families. The Y intends to build our school aged care programs around the school districts' schedules and formats. We're confident that we'll be able to continue to assist working families.

I had previously registered and paid for a class/ program that was cancelled due to the closure, what happens now?

You are eligible for a credit towards future sessions. Once session dates have been set you will be contacted to confirm your registration. Session dates are expected to be announced by July 1st. If you no longer wish to enroll in that program or prefer a refund, you can communicate that when you are contacted by our staff.

What measures are being taken to ensure safety?

Safety is our number one priority. During the closure, the entire facility was deep cleaned and sanitized. Additional custodial staff have been added to the peak traffic time. Only parts of the facility that can be maintained will be opened (KidZone and the Rock Wall will not be open). All staff have been trained in proper safety protocols.

I paid my monthly dues throughout the closure, will this be considered a charitable contribution?

YES! Thank you for staying with us! At the end of the year you will receive a statement from our Finance Department detailing the amount you "donated". The Y is 501C-3 charitable organization so you should present this statement to your tax preparer to be reported as a charitable contribution.

How long will these additional safety precautions be in place?

Honestly, we don't know. Our leadership team has decided to open with safety precautions that are recommended by state health officials as well as other YMCAs. We are learning what we can do to serve our membership while still fulfilling our social responsibility to help prevent the spread of COVID-19. As we become more comfortable with our ability to function safely we will begin to reduce the number of limitations and expand our offerings. As you are aware, this is uncharted territory for everyone. We ask for your patience and understanding as we navigate reopening. Your feedback and suggestions are always welcome and can be submitted at our Member Services Desk or directly to our Executive Director, Amanda Gietka who is serving as our COVID-19 Response Team. Her email is Amanda@waynesboroymca.org